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UNITED STATES DISTRICT COURT

DISTRICT OF NEW JERSEY

) No :)
) CLASS ACTION COMPLAINT
)
) DEMAND FOR JURY TRIAL
)))

Plaintiffs, Stephen Trewin and Joseph Farhatt (collectively, "Plaintiffs"), allege, upon personal knowledge as to themselves and their own acts, and upon information and belief (based on the investigation of counsel) as to all other matters, as follows:

NATURE OF ACTION

- 1. This action seeks to remedy the unfair, deceptive, and unlawful business practices of Church & Dwight, Inc. ("Defendant" or "Church & Dwight") with respect to the marketing and sales of Arm & Hammer® EssentialsTM Natural Deodorant ("Arm & Hammer® EssentialsTM" or the "Product"). Defendant manufactures, markets, sells, and distributes Arm & Hammer® EssentialsTM using a marketing and advertising campaign that is centered around the claim that Arm & Hammer® EssentialsTM is a "natural" product that contains "natural" ingredients and provides "natural" protection ("Natural Claims"). However, Defendant's advertising and marketing campaign is false and misleading because Arm & Hammer® EssentialsTM contains artificial and synthetic ingredients, including triclosan, a chlorophenol, which is currently being reviewed by the Food and Drug Administration ("FDA").
- 2. Plaintiffs relied on Defendant's Natural Claims and misrepresentations that Arm & Hammer® Essentials® was natural ("natural") when they purchased it. Plaintiffs and the Class paid a premium for the Product over comparable deodorants that did not purport to be natural.
- 3. By relying on the representations that Arm & Hammer® EssentialsTM was natural, over other similar deodorants that make no claims of being natural, Plaintiffs and the Class have been damaged and suffered an ascertainable loss by purchasing Arm & Hammer® EssentialsTM at an inflated price. Plaintiffs did not receive the benefit of the bargain, a natural deodorant, when they purchased Arm & Hammer® EssentialsTM. Instead, they received a deodorant, in direct contradiction to Defendant's representations, that contains potentially harmful, and definitely artificial, chemical ingredients.
- 4. Through the marketing and sales of the Product, Defendant has worked to convey a singular message: the Product is natural, and contains natural ingredients. Each person who

has purchased the Product has been exposed to Defendant's misleading advertising message and purchased the Product as a result of that message on the Product labels and/or as part of the advertising.

- 5. Defendant knows that consumers are willing to pay for natural, healthy products, and advertised its Product with the intention that consumers rely on the Natural Claims and representations made on the front of the packaging. Defendant's claims are deceptive and misleading, and have been designed solely to cause consumers to buy the Product. Defendant knew or should have known, at the time it began selling the Product, that it contained artificial ingredients and was not, in fact, natural as represented.
- 6. Reasonable consumers, such as Plaintiffs, do not have the specialized knowledge necessary to identify the ingredients in the Product as being inconsistent with the Natural Claims. Plaintiffs read and relied on the representations that Defendant made on the Product, namely the Natural Claims.
- 7. This nationwide class action seeks to provide redress to consumers who have been harmed by the false and misleading marketing practices Defendant has engaged in with respect to the Product. Defendant's conduct has included the systematic and continuing practice of disseminating false and misleading information from New Jersey and throughout the United States via pervasive multi-media advertising and the Product packaging, all of which were and are intended to induce unsuspecting consumers, including Plaintiffs and the members of the Class, into purchasing the more expensive Arm & Hammer® EssentialsTM, which is not natural, although this very supposed benefit serves as the basis for consumers' decision to purchase the Product, as opposed to regular deodorants.

- 8. Plaintiffs assert claims on behalf of themselves and the Classes (defined below) for violations of the New Jersey Consumer Fraud Act, N.J.S.A. § 56:8-1, *et seq.* ("CFA"), Missouri Merchandising Practices Act, Mo. Ann. Stat. § 407.020 (West 2010); and breach of implied warranty.
- 9. Though this action, Plaintiffs seek injunctive relief, actual damages, restitution and/or disgorgement of profits, statutory damages, attorneys' fees, costs, and all other relief available to the Class as a result of Defendant's unlawful conduct.

PARTIES

- 10. Plaintiff Trewin is, and at all times relevant to this action has been, a resident and citizen of Sewell, New Jersey.
- 11. Plaintiff Farhatt is, and at all times relevant to this action has been, a resident and citizen of the city of St. Louis, Missouri.
- 12. Church & Dwight is a New Jersey corporation and, at all times relevant to this action, has maintained its principal place of business in Princeton, New Jersey. Church & Dwight, thus, is a citizen of New Jersey. All critical decisions made with respect to the Product, including all decisions concerning the marketing and advertising of the Product, were made by Church & Dwight employees located in New Jersey. Church & Dwight sold the Product through retail stores, the Internet, and also through television and other advertisements, all of which led consumers to purchase the Product. Church & Dwight knew, or should have known, that the Natural Claims and other representations made regarding the Product were false and misleading at the time that it began distributing the Product in the United States market.

JURISDICTION AND VENUE

- 13. This Court has subject matter jurisdiction pursuant to 28 U.S.C. §1332(d)(2) because the matter in controversy, upon information and belief, exceeds \$5,000,000, exclusive of interest and costs, and this is a class action in which certain of the Class members and Defendant are citizens of different states.
- 14. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391, because Defendant is a resident of this judicial district, conducts business throughout this district, and a substantial part of the events or omissions giving rise to Plaintiffs' claims took place within and emanated from this judicial district.

FACTUAL BACKGROUND

The Product

- 15. This class action is brought against Church & Dwight for the benefit and protection of all purchasers of Arm & Hammer® EssentialsTM natural deodorant.
- 16. The market for natural products is a large and growing one. In recent years, consumers have been willing to pay a premium for products they believe to be natural, healthy and/or organic. In recent years, *Natural Foods Merchandiser* magazine's 2010 Market Overview reported healthy growth for the natural and organic products industry. With more than \$81 billion in total revenue in 2010, the industry grew 7 percent during 2009, showing that consumers are spending again and that the natural products industry is healthy. *See* http://www.prnewswire.com/news-releases/natural-and-organic-products-industry-sales-hit-81-billion-122958763.html.

- 17. Defendant has had deodorants on the market for years. In order to sell more products, and attempt to capitalize on this market for natural products, Defendant introduced Arm & Hammer® EssentialsTM.
- 18. Arm & Hammer® EssentialsTM is manufactured by Defendant and purports to be natural. Unbeknownst to Plaintiffs, however, the Product contains unnatural, synthetic and potentially harmful ingredients.
- 19. Arm & Hammer® EssentialsTM is known to customers only by the representations made about the Products by Defendant. If, as is the case here, Defendant sold other deodorants, then customers would have no reason to buy the new Product, Arm & Hammer® EssentialsTM, and pay a premium for it, unless and until they are exposed to the messages about its purported properties and benefits, by Defendant. The Product's properties are only described on the label, as well as in the marketing materials disseminated by Defendant. In other words, given the existence of similar deodorants, long sold by Defendant, consumers would purchase Arm & Hammer® EssentialsTM if, and only if, Defendant's labeling and advertising campaign persuaded them that the Product had benefits that its others do not -- here, that Arm & Hammer® EssentialsTM contains natural ingredients.
- 20. The packaging and marketing communicates a persistent and material message and made a common and pervasive representation that the Product is natural and contains natural ingredients.
- 21. The core representations alleged to be false and misleading, that the Product is natural, are contained on the label itself for every purchaser to read.
- 22. The Product boldly states on the label that it is "The Standard of Purity." Further, the Arm & Hammer® EssentialsTM website advertises the Product as follows:

ARM & HAMMER Essentials® Solid Deodorant, Fresh



Description

Contains ARM & HAMMER® Baking Soda and natural plant extracts to absorb and fight odor. Essentials® Deodorant does not contain aluminum, parabens, colorants or animal-derived ingredients. This fragrance is sure to leave you feeling fresh and clean with its blend of sparkling citrus, fresh lavender and soft florals.

- 23. As is shown above, the principal display panel ("PDP") label on the Product prominently displays the word "Natural" without any qualification. The dictionary definition of "natural" includes "existing in or formed by nature (opposed to artificial); not artificially dyed or colored." http://dictionary.reference.com/browse/natural. The numerous chemical ingredients, listed on the information panel on the back of the Product and described in detail below, are not natural or naturally derived and are not the type of ingredients a reasonable consumer would expect to be in a natural product.
- 24. In addition, the PDP prominently states: "Natural Protection, Aluminum Free, Paraban Free." This statement implies to a reasonable consumer that Defendant's Product

contains only natural ingredients. Given that Defendant's Product includes synthetic ingredients, the PDP is false and misleading.

The Unnatural Ingredients

- 25. Contrary to Defendant's representations, Arm & Hammer® EssentialsTM contains the following ingredients which are not natural:
 - a. Dipropylene Glycol. Dipropylene glycol is produced as a byproduct of the manufacture of propylene glycol. Propylene glycol is known as 1,2-propanedioli, and is a petroleum derivative that "does not appear in nature."
 21 C.F.R. § 184.1566. It is manufactured by treating propylene with chlorinated water to form chlorohydrins, which are converted to the glycerol by treatment with sodium carbonate solution, or by heating glycerol with sodium hydroxide.
 - b. Propylene Glycol. Propylene glycol is known as 1,2-propanedioli, is a petroleum derivative that "does not appear in nature." 21 C.F.R. § 184.1566. It is manufactured by treating propylene with chlorinated water to form chlorohydrins, which are converted to the glycerol by treatment with sodium carbonate solution, or by heating glycerol with sodium hydroxide.
 - c. Triclosan. Triclosan is a chlorophenol, a class of chemicals which is suspected of causing cancer in humans.
 - d. Tetrasodium EDTA. A chelating agent derived from diphosphonic acid.

Triclosan

One of the active ingredients in the Product is a compound known as triclosan.Triclosan was first patented as an herbicide. Later, it was found that triclosan had antimicrobial

properties useful for hygiene, but limited antiviral and antifungal efficacy. Triclosan was used in some soaps and deodorants since the 1960s and was first used in surgical scrub for medical professionals in the early 1970s. In more recent years, it has been added to many consumer products, including a wide variety of soaps and body washes, toothpaste, clothing, kitchenware, furniture, and toys.

- 27. Triclosan is a chlorophenol, a class of chemicals which is suspected of causing cancer in humans. While the companies that manufacture products containing triclosan claim that it is safe, the Environmental Protection Agency ("EPA") has registered it as a pesticide. The EPA gives triclosan high scores, both as a human health risk and as an environmental risk.
- 28. Reports have suggested that triclosan can combine with chlorine in tap water to form chloroform, which the EPA classifies as a probable human carcinogen. As a result, triclosan was the target of a UK cancer alert.
- 29. Triclosan also reacts with the free chlorine in tap water to produce lesser amounts of other compounds, like 2,4-dichlorophenol. Most of these intermediates convert into dioxins upon exposure to UV radiation from the sun or other sources. Although small amounts of dioxins are produced, there is a great deal of concern over this effect, because some dioxins are extremely toxic and are very potent endocrine disruptors.
- 30. In 2004, a study published in Emerging Infectious Diseases, entitled "Antibacterial Cleaning Products and Drug Resistance," warned that "more extensive use of triclosan might provide a suitable environment for emergence of antimicrobial drug-resistant species in the community setting."
- 31. A 2007 study entitled "Proteomic Analysis of Triclosan Resistance in Salmonella Enterica Serovar Typhimurium" showed that Salmonella enterica could develop resistance to

triclosan. Similar studies have shown that other types of bacteria, including Pseudomonas and Mycobacterium species, can also become resistant to triclosan.

- 32. In 2010, the FDA issued a press release advising consumers that it was reviewing both the safety and effectiveness of products containing triclosan. *See* FDA Consumer Health Information, *triclosan: What Consumers Should Know* (April 2010), available at http://www.fda.gov/downloads/ForConsumers/ConsumerUpdates/UCM206222.pdf
- 33. In its April 2010 press release, the FDA also emphasized that animal studies have shown that triclosan alters hormone regulation and may contribute to making bacteria resistant to antibiotics. *Id.* ("Animal studies have shown that triclosan alters hormone regulation. However, data showing effects in animals don't always predict effects in humans. Other studies in bacteria have raised the possibility that triclosan contributes to making bacteria resistant to antibiotics.")
- 34. The European Union banned triclosan from items expected to come into contact with food and set limits on the amount of triclosan that can be in cosmetics. Furthermore, countries including Canada, Norway, Germany, Sweden, Finland, and Japan have restricted, required warnings, or advised consumers against the use of products containing triclosan. In August 2009, the Canadian Medical Association asked the Canadian government to ban triclosan use in household products under concerns of creating bacterial resistance and producing dangerous side products (chloroform).
- 35. Triclosan does not qualify as "natural" by any definition and, as set forth, may be dangerous.

The Product's Advertising

36. Defendant has made representations in its labeling, marketing and advertising that are false and misleading. Specifically, Defendant's packaging claims the Product is natural,

when it is not. Thus, the Product's packaging misleads consumers into believing that the Product is natural, when, in fact, it contains unnatural chemical ingredients.

- 37. The Product's labeling and packaging is false and misleading because it includes the word "natural" as part of the Product name, thus representing that the Product as a whole is natural. Further, every lid on every Product states, "Natural Protection, Aluminum Free, Paraban Free." This statement, coupled with the Product's "natural" name, leads the consumer to falsely believe that the Product is free of unnatural ingredients when, in fact, it contains unnatural and synthetic ingredients. Plaintiffs relied on these claims in making their purchases.
- 38. All of these representations made by Defendant are deceptive, false and misleading. Moreover, as a result of these representations, Defendant was able to sell the Product at a premium over its regular deodorants (Arm & Hammer Ultramax® Solid Deodorant, Active Sport and other comparable name brand products). Indeed, in Rite Aid pharmacies, a 2.5-oz bottle of the Product costs \$3.79, while a 2.8-oz. bottle of Arm & Hammer Ultramax® Solid Deodorant costs the same price. The same is true in K-Mart, although both products cost \$3.49. Moreover, a similar product that is also "Aluminum Free, Paraban Free" costs only \$3.29 at Trader Joe's. Thus, the Product is sold at a premium price as compared to other deodorants.
- 39. Plaintiffs and the Class paid a premium for the Product over comparable Arm &Hammer® brand unnatural products believing that the Product was natural. Based on Defendant's representations, Plaintiffs viewed the label and thereafter purchased the Product at a premium price. Had Plaintiffs and other members of the proposed Class been aware of the truth, they would not have purchased the more expensive "natural" Product. As a result of the purchase, Plaintiffs suffered ascertainable loss, injury in fact, and lost money and/or property as a result of the conduct described of herein.

Plaintiffs' Experiences

- 40. In or about, January 2012, Plaintiff Trewin purchased the Arm & Hammer® Essentials™ at Rite Aid in Sewell, New Jersey.
- 41. In or about January 2012, Plaintiff Farhatt purchased the Arm & Hammer® EssentialsTM at Schnucks in St. Louis County, Missouri.
- 42. The commercials, printed advertisements, and the labeling of the Product and the representations therein, were made by Defendant. Reasonably relying on the claims made in the pervasive advertising message disseminated by Defendant through commercials, printed advertisements, as well as on the labeling of the Product, Plaintiffs each viewed the label and purchased Arm & Hammer® EssentialsTM. Plaintiffs reasonably expected that the Product would, in fact, be "natural" as advertised and sold.
- 43. Plaintiffs suffered an ascertainable loss in the amount of the price of the Product as a result of the improper actions described herein because the Product is not natural as Defendant claims.

New Jersey's Substantive Laws Apply To The Proposed Class

- 44. New Jersey's substantive laws may be applied to the claims of Plaintiffs and the Class under the Due Process Clause, 14th Amend, § 1, and the Full Faith and Credit Clause, art. IV., § 1, of the U.S. Constitution. New Jersey has significant contact, or a significant aggregation of contacts, to the claims asserted by Plaintiffs and all Class members, thereby creating state interests that ensure that the choice of New Jersey state law is not arbitrary or unfair.
- 45. Defendant's headquarters and principal place of business are located in New Jersey. Defendant also owns property and conducts substantial business in New Jersey and,

therefore, New Jersey has a significant interest in regulating Defendant's conduct under its laws.

Defendant's decisions to reside in New Jersey and avail itself of New Jersey's laws renders the application of New Jersey law to the claims herein constitutionally permissible.

- 46. A substantial number of Class members reside in New Jersey.
- 47. New Jersey also is the state from which Defendant's misconduct emanated. This conduct similarly injured and affected Plaintiffs and Class members. For instance, Church & Dwight's marketing and advertising efforts (including Product labeling) were created in and orchestrated from the location of its present headquarters in New Jersey.
- 48. The application of New Jersey's laws to the Class is also appropriate under New Jersey's choice of law rules because New Jersey has significant contacts to the claims of the Plaintiffs and the Class, and New Jersey has a greater interest in applying its laws here than any other interested state.

CLASS ACTION ALLEGATIONS

- 49. Plaintiffs bring this action on behalf of themselves and all other persons similarly situated, pursuant to Rule 23 of the Federal Rules of Civil Procedure.
 - 50. The Class that Plaintiffs seeks to represent is defined as follows:

Class:

All persons who purchased Arm & Hammer® EssentialsTM Natural Deodorant ("Class") within the United States, not for resale or assignment.

Excluded from the Class are (a) Defendant, including any entity in which Defendant has a controlling interest, and its representatives, officers, directors, employees, assigns and successors; (b) any person who has suffered personal injury or is alleged to have suffered personal injury as a result of using the Product; and (c) the Judge to whom this case is assigned. In the alternative to a nationwide Class, Plaintiffs seeks to represent two sub-classes defined as

New Jersey Class: All persons who purchased Arm & Hammer® EssentialsTM Natural Deodorant within New Jersey, not for resale or assignment ("New Jersey Sub-Class").

Missouri Class: All persons who purchased Arm & Hammer® EssentialsTM Natural Deodorant within Missouri, not for resale or assignment ("Missouri Sub-Class").

- 51. Numerosity/Impracticability of Joinder: The members of the Class are so numerous that joinder of all members would be impracticable. The proposed Class includes, at a minimum, thousands of members. The precise number of Class members can be ascertained by reviewing documents in Defendant's possession, custody and control or otherwise obtained through reasonable means.
- 52. <u>Commonality and Predominance</u>: There are common questions of law and fact which predominate over any questions affecting only individual members of the Class. These common legal and factual questions, include, but are not limited to the following:
 - a. whether Defendant engaged in a pattern of fraudulent, deceptive and misleading conduct targeting the public through the marketing, advertising, promotion and/or sale of the Product;
 - b. whether Defendant's acts and omissions violated the CFA;
 - c. whether Defendant made material misrepresentations of fact or omitted to state material facts to Plaintiffs and the Class regarding the marketing, promotion, advertising and sale of the Product, which material misrepresentations or omissions operated as fraud and deceit upon Plaintiffs and the Class;
 - d. whether Defendant's false and misleading statements of fact and
 concealment of material facts regarding the Product were intended to deceive the
 public;

- e. whether, as a result of Defendant's misconduct, Plaintiffs and the Class are entitled to equitable relief and other relief, and, if so, the nature of such relief; and
- f. whether the members of the Class have sustained ascertainable loss and damages as a result of Defendant's acts and omissions, and the proper measure thereof.
- 53. **Typicality:** The representative Plaintiffs' claims are typical of the claims of the members of the Class they seek to represent. Plaintiffs and all Class members have been injured by the same wrongful practices in which Defendant has engaged. Plaintiffs' claims arise from the same practices and course of conduct that give rise to the claims of the Class members, and are based on the same legal theories.
- 54. Adequacy: Plaintiffs are representatives who will fully and adequately assert and protect the interests of the Class, and have retained Class counsel who are experienced and qualified in prosecuting class actions. Neither Plaintiffs nor their attorneys have any interests which are contrary to or conflicting with the Class.
- 55. Superiority: A class action is superior to all other available methods for the fair and efficient adjudication of this lawsuit, because individual litigation of the claims of all Class members is economically unfeasible and procedurally impracticable. While the aggregate damages sustained by the Class are likely in the millions of dollars, the individual damages incurred by each Class member resulting from Defendant's wrongful conduct are too small to warrant the expense of individual suits. The likelihood of individual Class members prosecuting their own separate claims is remote, and, even if every Class member could afford individual litigation, the court system would be unduly burdened by individual litigation of such cases.

Individual members of the Class do not have a significant interest in individually controlling the prosecution of separate actions, and individualized litigation would also present the potential for varying, inconsistent, or contradictory judgments and would magnify the delay and expense to all of the parties and to the court system because of multiple trials of the same factual and legal issues. Plaintiffs know of no difficulty to be encountered in the management of this action that would preclude its maintenance as a class action. In addition, Defendant has acted or refused to act on grounds generally applicable to the Class and, as such, final injunctive relief or corresponding declaratory relief with regard to the members of the Class as a whole is appropriate.

56. Plaintiffs will not have any difficulty in managing this litigation as a class action.

FIRST COUNT

Asserted on Behalf of the Class or in the Alternative, on Behalf of the New Jersey Sub-Class

(Violations of N.J.S.A. § 56:8-1, et seq.)

- 57. Plaintiffs repeat and reallege the allegations of the preceding paragraphs as if fully set forth herein.
- 58. Plaintiffs, other members of the Class and Defendant are "persons" within the meaning of the CFA.
- 59. Plaintiffs and other members of the Class are "consumers" within the meaning of the CFA.
 - 60. The Product is "merchandise" within the meaning of the CFA.
- 61. At all relevant times material hereto, Defendant conducted trade and commerce in New Jersey and elsewhere within the meaning of the CFA.

- 62. The CFA is, by its terms, a cumulative remedy, such that remedies under its provisions can be awarded in addition to those provided under separate statutory schemes.
- 63. Defendant has engaged in deceptive practices in the sale of the Product because Defendant knew that it had purposely marketed and sold the Product in a manner that made Plaintiffs and other reasonable consumers believe that the Product was natural.
- 64. Defendant has engaged in deceptive practices in the sale of the Product because Defendant knew that it contained synthetic ingredients and was not natural.
- 65. Similarly, Defendant also failed to disclose material facts regarding the Product to Plaintiffs and members of the Class -- namely, that the Product is not natural and contains numerous artificial ingredients, including Triclosan, a potentially harmful additive.
- 66. Defendant intended that Plaintiffs and the other members of the Class rely on these acts of concealment and omissions, so that Plaintiffs and other Class members would purchase the Product.
- 67. The false and misleading representations were intended to, and likely to, deceive a reasonable consumer.
- 68. The facts not disclosed would be material to the reasonable consumer, and are facts that a reasonable consumer would consider important in deciding whether to purchase the Product and how much to pay.
- 69. Defendant's representations and omissions were, and are, material to reasonable consumers, including Plaintiffs, in connection with their respective decisions to purchase the Product.
- 70. Had Defendant not engaged in false and misleading advertising regarding the Product, Plaintiffs and other members of the Class would not have purchased the Product.

- 71. Had Defendant disclosed all material information regarding the Product to Plaintiffs and other members of the Class, they would not have purchased the Product.
- 72. The foregoing acts, omissions and practices directly, foreseeably and proximately caused Plaintiffs and other members of the Class to suffer an ascertainable loss in the form of, *inter alia*, monies spent to purchase the Product at a premium price, and they are entitled to recover such damages, together with appropriate penalties, including, but not limited to, treble damages, attorneys' fees and costs of suit.
- 73. Application of the CFA to all Class members, regardless of their state of residence, is appropriate as described herein and because, *inter alia*:
- a. Defendant controlled and directed its nationwide sales operations and support operations from New Jersey;
- b. Defendant's marketing operations and decisions, including the decisions as to how to advertise, promote and sell the Product, were made in New Jersey, and Defendant's sales and marketing personnel are all based in New Jersey;
 - c. All product review and analysis was conducted in New Jersey;
 - d. Defendant's principal places of business are located in New Jersey;
 - e. The significant employees of Defendant are based in New Jersey;
- f. The majority of relevant documents maintained by Defendant are located in New Jersey; and
- g. The facts and circumstances of this case bestow numerous contacts with the State of New Jersey so as to create a state interest in applying the CFA to Defendant, thereby making application of New Jersey law to the entire Class appropriate.

SECOND COUNT

Asserted in the Alternative, on Behalf of the Missouri Sub-Class

(Violation of the Missouri Merchandising Practices Act)

- 74. Plaintiffs repeat and reallege the allegations of the preceding paragraphs as if fully set forth herein.
- 75. The Missouri Merchandising Practices Act, Mo. Ann. Stat. § 407.020 (West 2010), provides, in part, as follows:

The act, use or employment by any person of any deception, fraud, false pretense, false promise, misrepresentation, unfair practice or the concealment, suppression, or omission of any material fact in connection with the sale or advertisement of any merchandise in trade or commerce ... in or from the state of Missouri, is declared to be an unlawful practice. ... Any act, use or employment declared unlawful by this subsection violates this subsection whether committed before, during or after the sale, advertisement or solicitation.

- 76. Defendant's business practices, in its advertising, marketing, packaging, and sales of the Product as natural were implemented so as to extract an unfair and unwarranted premium from consumers is an unconscionable, unfair, and unlawful practice under the Act, and constitutes multiple, separate violations of Mo. Ann. Stat. § 407.020 (West 2010).
- 77. Defendant engaged in the unlawful practices set forth in this Complaint in the sale of merchandise in trade or commerce.
- 78. Plaintiff Farhatt and members of the Missouri Sub-Class purchased Defendant's Product primarily for personal, family, or household purposes.
- 79. Defendant's misrepresentations or omissions as set forth in this Complaint are material in that they relate to matters which are important to consumers or are likely to affect the purchasing decisions or conduct of consumers, including Plaintiff Farhatt and members of the Missouri Sub-Class regarding Defendant's products.

- 80. Defendant's business practices, in its advertising, marketing, packaging, and sales of the Product as a natural Product when, in reality, it contains numerous chemicals, is an unconscionable, unfair, and deceptive act or practice, in that it (1) offends established public policy, (2) is immoral, unethical, oppressive, or unscrupulous, and/or (3) is substantially injurious and has caused actual and ascertainable loss of money and damages to consumers, including Plaintiff Farhatt and members of the Missouri Sub-Class, who paid an unfair and unwarranted premium for Defendant's Product which was not natural as advertised and marketed.
- 81. At all times material hereto, it was reasonably foreseeable that Plaintiff Farhatt, and all others similarly situated, would rely on the false and fraudulent advertising, marketing, and packaging made by Defendant. Said reliance has caused Plaintiff Farhatt, and all others similarly situated, to be damaged.
- 82. Plaintiff Farhatt, and all others similarly situated, have suffered actual and ascertainable loss of money and damages as an actual and proximate result of Defendant's intentional misrepresentation and concealment of material facts in that they paid an unwarranted and unfair premium for Defendant's Product.
- 83. Defendant's unlawful conduct set forth in this Complaint was and is wanton, willful and outrageous, and manifests a reckless disregard for the consequences of Defendant's actions and for the rights of Plaintiff Farhatt and members of the Missouri Sub-Class and warrants an award of punitive damages to deter Defendant, and others in similar circumstances, from committing such actions in the future.

84. Defendant's conduct described herein actually and proximately caused Plaintiff
Farhatt and the Missouri Sub-Class members to suffer damages as described throughout this
Complaint.

THIRD COUNT

Asserted on Behalf of the Class, and In the Alternative, the New Jersey Sub-Class and Missouri Sub-Class

(Breach Of Implied Warranty)

- 85. Plaintiffs repeat and reallege the allegations of the preceding paragraphs as if fully set forth herein.
- 86. Defendant provided Plaintiffs and Class members with an implied warranty that the Product was natural and was thus fit for the ordinary purposes for which it was sold.

 Defendant did so with the intent to induce Plaintiffs and members of the Class to purchase the Product.
- 87. The Product is not fit for the ordinary purpose for which it was advertised, in that it is not a "natural" deodorant.
- 88. Defendant knew, or should have known, that the Product was not fit for its ordinary and intended purpose.
 - 89. Defendant has, thus, breached its implied warranties of merchantability.
- 90. Plaintiffs, on behalf of themselves and all others similarly situated, seek all damages recoverable as a result of Defendant's conduct.

PRAYER FOR RELIEF

WHEREFORE, Plaintiffs, on behalf of themselves and the Class, pray for judgment against Defendant granting the following relief:

- A. An order certifying this case as a class action and appointing Plaintiffs as Class representatives and Plaintiffs' counsel to represent the Class;
- B. Restitution and disgorgement of all amounts obtained by Defendant as a result of its misconduct, together with interest thereon from the date of payment, to the victims of such violations;
- C. All recoverable compensatory and other damages sustained by Plaintiffs and the Class:
- D. Actual and/or statutory damages for injuries suffered by Plaintiffs and the Class and in the maximum amount permitted by applicable law;
- E. An order (1) requiring Defendant to immediately cease its wrongful conduct as set forth above; (2) enjoining Defendant from continuing to misrepresent and conceal material information and conduct business via the unlawful, unfair and deceptive business acts and practices complained of herein; (3) ordering Defendant to engage in a corrective notice campaign; and (4) requiring Defendant to pay to Plaintiffs and all members of the Class the amounts paid for the Product;
 - F. Statutory pre-judgment and post-judgment interest on any amounts;
 - G. Payment of reasonable attorneys' fees and costs; and
 - H. Such other relief as the Court may deem just and proper.

DEMAND FOR JURY TRIAL

Plaintiffs demand a trial by jury on all causes of action so triable.

Dated: March 9, 2012 SHEPHERD, FINKELMAN, MILLER & SHAH, LLP

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SJS 44 (Rev. 1200, N) 5/08:12-cv-01475-FLW-DEA Decument 1.1 SFiled 03/09/12 Page 1 of 1 PageID: 25

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

the civil docket sheet. (SEE II	NSTRUCTIONS ON THE REVE	KSE OF THE FORM.)				
I. (a) PLAINTIFFS				DEFENDANTS		
Stephen Trewin and Joseph Farhatt				Church & Dwigh	nt, Inc.	
(b) County of Residence of First Listed Plaintiff Gloucester County NJ				County of Residence o	of First Listed Defendant	Mercer County NJ
(c) Attorney's (Firm Name, Address, Telephone Number and Email Address)						
James C. Shah SHEPHERD, FINKELMAN, MILLER & SHAH, LLP 475 White Horse Pike, Collingswood, NJ 08107 Phone: 856-858-1100 Email: jshah@sfmslaw.com					D CONDEMNATION CASES, U NVOLVED.	SE THE LOCATION OF THE
II. BASIS OF JURISD	OICTION (Place an "X" in	One Box Only)	III. CI	TIZENSHIP OF P	RINCIPAL PARTIES	(Place an "X" in One Box for Plaintiff
□ 1 U.S. Government Plaintiff					DEF 1 □ 1 Incorporated or P of Business In Th	
☐ 2 U.S. Government Defendant			Citize	en of Another State	2	
				en or Subject of a reign Country	3	□ 6 □ 6
IV. NATURE OF SUI					DAMIZDANDECAZ	OTHER COATEURS
CONTRACT ☐ 110 Insurance	PERSONAL INJURY	PERSONAL INJURY		ORFEITURE/PENALTY 0 Agriculture	BANKRUPTCY ☐ 422 Appeal 28 USC 158	OTHER STATUTES ☐ 400 State Reapportionment
☐ 120 Marine ☐ 130 Miller Act ☐ 140 Negotiable Instrument	□ 310 Airplane □ 315 Airplane Product Liability □ 320 Assault, Libel & Slander □ 330 Federal Employers' Liability □ 340 Marine □ 345 Marine Product Liability □ 350 Motor Vehicle □ 355 Motor Vehicle □ roduct Liability □ 360 Other Personal Injury CIVIL RIGHTS □ 441 Voting □ 442 Employment □ 443 Housing/ Accommodations □ 444 Welfare □ 445 Amer. w/Disabilities - Employment	□ 362 Personal Injury - Med. Malpractice □ 365 Personal Injury - Product Liability □ 368 Asbestos Personal Injury Product Liability PERSONAL PROPER □ 370 Other Fraud □ 371 Truth in Lending □ 380 Other Personal Property Damage □ 385 Property Damage Product Liability PRISONER PETITION □ 510 Motions to Vacate Sentence Habeas Corpus: □ 530 General □ 535 Death Penalty	62	o Agriculture of Other Food & Drug 5 Drug Related Seizure of Property 21 USC 881 0 Liquor Laws 0 R.R. & Truck 0 Airline Regs. 0 Occupational Safety/Health 0 Other LABOR Fair Labor Standards Act 0 Labor/Mgmt. Relations 0 Labor/Mgmt. Reporting & Disclosure Act 0 Railway Labor Act 0 Other Labor Litigation 1 Empl. Ret. Inc. Security Act IMMIGRATION 2 Naturalization Application 3 Habeas Corpus - Alien Detainee 5 Other Immigration Actions	□ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g)) FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	□ 400 State Reapportonment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and
▼1 Original □ 2 Re	Cite the U.S. Civil State 28 U.S.C.	Appellate Court tute under which you ar	Reor	ened anothe	ferred from a district fy) 6 Multidist Litigation fy) 8 Litigation for all statutes unless diversity):	n Magistrate
TI. CAUSE OF ACTI	Brief describtion of cal	ase: ading marketing	practic	es of deodorant		
VII. REQUESTED IN CHECK IF THIS IS A CLASS ACTION DE UNDER F.R.C.P. 23				emand \$ 5,000,000-	+ CHECK YES only JURY DEMAND	r if demanded in complaint: : I Yes □ No
VIII. RELATED CAS	(See instructions):	JUDGE			DOCKET NUMBER	
Explanation:						

DATE